

BAKERSFIELD CITY SCHOOL DISTRICT EMPLOYEE BENEFITS QUICK REFERENCE

For questions about your coverage or claims, please contact the companies or offices directly using the numbers listed below. Provider directories, change of name or address forms and dependent change forms are available in Personnel Services, Health Benefits or online. If you are unable to locate the information you need using this list, please contact the **Health Benefits Department at 631-4722**.

<u>Company</u>	<u>Phone #</u>	<u>Questions Regarding</u>
Blue Cross Kern Foundation for Medical Care P.O. Box 12020, Bakersfield, CA 93389 www.cfmnet.org –Foundation Provider List www.bluecrossca.com –Blue Cross Provider List	800-322-5709	Medical Claims, Health Benefits, Dependent Prescription Coverage, Providers
Blue Cross SISC III	636-4344 1-800-977-0027	Complaint Line MedCall 24-Hr. Health Information Line
PAID Prescription/American Health Care www.americanhealthcare.com	1-800-872-8276	Prescription Claims, Ordering Prescription Cards
Drug Source, Inc. www.drugsourceinc.com	1-800-854-8764	Mail Order Prescriptions
Delta Dental (Group # 7073-8304) www.deltadentalins.com	1-866-499-3001	Coverage and Claims
Liberty Dental (Group #100306) www.libertydentalplan.com/bcsd	1-888-704-9831	Coverage, Claims, Ordering Cards, Providers
Vision Service Plan (VSP) (Employee Only Benefit) www.vsp.com	1-800-877-7195	Coverage and Provider List
Pacific Behavioral Health www.pbhi.com	1-800-999-9585	Counseling Plan- Coverage and Claims
Mestmaker Cancer Plan	325-5999	Coverage
NLI America (Group # Q3629) P.O. Box 10310 Des Moines, IA 50306-0310	1-800-937-6542	Customer Service Questions Basic and Supplemental Policies Only
Disability/ Income Protection Plans (Not District Paid) American Fidelity (Certificated and Classified) Pacific Educators (Certificated and Classified) The Standard (Certificated)	1-661-477-7723 1-800-722-3365 1-800-522-0406	Income Protection Income Protection Income Protection
American Fidelity Assurance Company Doug Driggs, Representative	1-661-477-7723 1-866-504-0010	IRS Section 125 Plan; Pre-Tax Benefit Plan Enrollment
State Teachers' Retirement System (STRS) www.calstrs.com	1-800-228-5453	STRS Retirement Benefits- Certificated
Regional Counseling Services at Kern County Supt. Of Schools	636-4880	STRS Benefits and Individual Consultations
Public Employees' Retirement System (PERS) www.calpers.ca.gov Personnel Services	1-888-225-7377 1-877-720-7377 631-4857	PERS Retirement Benefits- Classified PERS Fresno Regional Office PERS Information and Forms
SISC Defined Benefit Plan	636-4710	Retirement Benefits-Part time Employees